

The Training House provides a wide range of cost effective, nationally recognised training courses that have been designed to provide practical skills and competencies for those looking for meaningful careers and to support professional development. We offer flexible course modes for both accredited and non accredited training to suit individual needs, and can also provide customised, in-house training across Queensland, New South Wales and the ACT, as well as through distance learning.

INDUSTRY SPECIALISTS

The Training House is a division of House With No Steps, one of Australia's leading Disability service providers, offering employment, education, training and community support services to over 2000 people with a disability each week. Since 1962 the House With No Steps has supported children and adults with an intellectual, physical, sensory or psychiatric disability to live, learn, work and connect in the community. HWNS also operates 25 varied commercial businesses.

This industry background enables The Training House to offer real insight, particularly to those in the Human Services sector, and ensure that courses are both relevant and practical. Our experience also enables us to readily tailor and deliver training material that responds effectively to the training needs of people with disabilities and those who support them.



www.thetraininghouse.com.au

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A division of The Wheelchair & Disabled Association of Australia
ABN 31001813403 NTIS Code 90157 NSW RTO ID 783



The Training House

Community Services and Disability
Work Training Specialists



**Certificate II in
Community Services
(CHC20108)**

Certificate II in Community Services Support Work is a nationally recognised qualification that will enable successful participants to work in residential facilities and/or in the community, under direct or regular supervision, within clearly defined organisational guidelines and service plans.

Duties will include the provision of ancillary services such as catering, cleaning, laundry, gardening and home maintenance.

Workers at this level report directly to a supervisor and are not responsible for other workers.

For further information contact the training manager (02) 4946 8311.

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To gain a national qualification you need to prove competence in 5 compulsory and 6 elective units.

Compulsory Units

- CHCCS211A** Prepare for work in the community sector
- CHCCOM201C** Communicate with people accessing the services of the organisation
- CHCORG201A** Follow policies, procedures and programs of the organisation
- CHCORG202C** Work with others
- CHCOHS312A** Follow safety procedures for direct care work

Elective Units (6 required) – examples are:

- CHCDIS301A** Work effectively with people with a disability
- CHCCOM302C** Communicate appropriately with clients and colleagues
- HLTCSD306B** Respond effectively to difficult or challenging behaviour
- HLTIN301A** Comply with infection control policies and procedures in health work
- CHCMH301A** Work effectively in mental health
- HLTCSD208B** Transport clients
- HLTCSD307B** Care for the home environment of clients
- HLTFA301B** Apply first aid
- HLTFS207B** Follow basic food safety practices

ADDITIONAL ACCREDITED QUALIFICATIONS FOR STAFF

House With No Steps is a Registered Training Organisation, offering a range of accredited, vocational courses including:

- CHC30408** Certificate III in Disability
- CHC40308** Certificate IV in Disability
- BSB40807** Certificate IV in Frontline Management

TRAINING FOR SERVICE USERS

We offer a range of competency based, pre-vocational and life skills training options for service users including **Certificate I in Work Preparation (CHC10108)**.

ABOUT ACCREDITED COURSES

This symbol denotes training that is accredited by the NSW VETAB (Vocational Education & Training Accreditation Board).



Courses are nationally recognised by employers and educational institutions.

All competencies must be achieved for a certificate to be issued.

Certificates that carry this symbol are from a National Training Package and, as such, meet the guidelines of the Australian Qualifications Framework.

